



 Centrum  
Monitorowania  
Jakości w Ochronie Zdrowia  
WHO Collaborating Centre  
for Developing Quality and Safety in Health Systems

Krakow, 10th February, 2009

Message from the ESQH President

Dear Friends and Colleagues in Quality

I am very happy that the workshop on initiating the systematic performance measurement of hospital care is taking place here, in Croatia, the country known for many initiatives in the quality field. I well remember the successful workshop we had here back in the spring of 2005, organized by the Croatian Society for Quality in Healthcare and the vivid interest and enthusiastic attitudes of some participants.

As we are aware, every country takes its own path within the healthcare quality. It is based upon its own politics and its outcomes: the awareness, resources and enablers used to make things happen. In ESQH we have always believed in performance measurement, both as the starter and as the continuum of change that aims to become an improvement.

I very much hope that the content of these 2 days will be useful and you will find it attractive, being also aware that measurement and reliable data implies a lot of rigor and it is only the beginning of the way towards improvement. And hard work it is indeed – I know it well from the perspective of PATH country coordinator and PATH International Secretariat.

May I wish that you have a good meeting and best regards to ALL

Basia Kutryba, President ESQH